



Knowledge. Experience. Results.

AMA Commercial Collections is an Australian owned and operated enterprise which has served businesses since 1977. It is made up of various divisions that together provide a full range of services and products to the Australian credit industry.

AMA employs a team of professionals to provide skilled, personalised attention to all our client's needs. AMA has remained at the cutting edge of technology, to ensure efficient delivery of superior services and products. We are a long, established brand and service clients nationally.

Benefits



Networks

Over many years, AMA has built strong relationships within the building and construction, steel, timber, hardware, food and beverage industries.



Customer Service

The AMA brand has been built upon providing excellent customer service to our loyal and dedicated clients.



Accreditation

AMA debt collectors have the appropriate accreditation and licencing to meet Australian debt collection requirements.



Online Access

Our specific collection IT platform will provide you with a personal login to access updates on your collection actions 24/7.

Debt Recovery

We understand you want to recover monies which are owed to you, as quickly as possible. The longer a debt remains outstanding, the less likely it is to be recovered. So the sooner each of us can act on slow payers, the greater the success rate!

Trade Bureaus

A Trade Bureau is a forum in which credit managers meet to exchange commercial information on debtor accounts. We freely contribute information from our own records, such as matters placed for collection, judgments, etc., for your benefit .

Credit Consulting

Whether you are looking to introduce personal guarantees to your customers or update your existing credit application form, our team at AMA together with our legal advisers, are qualified to assist.

Credit Insurance

Credit insurance provides protection against insolvency, protracted default or political risk events of one of your debtors. We can arrange a tailor made solution through our parent company National Credit Insurance (Brokers) Pty Ltd.

Information Services

AMA builds tailored information reports to assist you in assessing a company's credit worthiness or investigate company details for domestic and international companies.

*Delivering fast,
effective and
cost-efficient debt
recovery solutions.*

What do our clients think about AMA?

The team at AMA are the ultimate professionals and an absolute pleasure to deal with. I have been provided with outstanding service and support that is second to none. If there's ever a situation where I am indecisive, I can count on the knowledgeable AMA team to point me in the right direction.

Natasha Bissett, Order to Cash Manager
Accolade Wines

AMA Collections is a professional, easy to deal with collection agency. I am kept up to date on the progress of delinquent accounts handed to them with every effort made by AMA to recover the debt before legal action taken, if required.

Leanne Farrugia, Credit Manager – Northern Region
Stramit Building Products

The main reason we keep coming back is that we find the collection process extremely thorough. I totally believe if AMA can't collect the debt then it is uncollectable. Having one contact at AMA allows us to build a strong working relationship and work through those more difficult cases together to get the best outcome.

Mandy Cooper, Western Region Credit Manager
Australia Liquor Marketers (WA) Pty Ltd

The friendly, courteous and professional staff at AMA not only achieve results to our satisfaction, leading to minimal bad debts and significant cost recovery, but also provide us with invaluable industry market intelligence. I would highly recommend AMA Collections to any organisation seeking efficient and effective debt recovery services.

Suzi O'Connor, National Credit Manager
Premium Wine Brands